COUNTY OF LOS ANGELES – DEPARTMENT OF MENTAL HEALTH SERVICE AREA 7 QUALITY IMPROVEMENT COMMITTEE FEBRUARY 16, 2011

Members Present:

Marcel Mendoza, Chair

Lupe Ayala, Chair

Meehee Ham

Mari Yniguez

Brian Adair

Marcella Mendez

Mariela Goroito

Christine Maitland Koch

Sylvia Guerrero

Mike Ford

Mirtala Pareda Ward

Saul Zepeda

Leach Merjil

Mikki Beerman

Karla Lopez

Kari Thompson

Doncella Winship

Deborah Lowe

Marishia Moak

Michelle Hernandez

SSG-API

Pacific Clinics

San Antonio

The Whole Child

TELACARE La Hope FSP/FCCS

Homes for Life-Ceder Homes

Patients' Rights

Masada Homes

Roybal

Hathaway

Bienvenidos

Residential TBS Program Support

Providence Community

Providence Community

Community Family Guidance

Almansor Clinical Services

Providence Community

ENKI

I. Welcome and Introductions

Review of Minutes

II. DMH Update

All MSW staff needs to sign their progress notes with ACSW after their name.

A Clinical Bulletin will come out about this with more details.

Request for mental health logs – Providers still need to send in, even if they
had no requests for change of providers, the logs for that month. If no client
information is contained on the log, then it has to be faxed to Patients' Rights.

Performance Improvement Project

The Service Area 7 QIC Project will be a survey of the flow of client care from one provider to another provider. It will help with assessing the readiness of the client transfer to another program – from a higher level of care to a lower level of care (to see if the client is being transitioned appropriately). The survey shall contain the following:

- Baseline measures
- Periodic assessments
- Specialty in the agency how does one agency refer to another agency?

III. QA Procedure Codes Group

QIC Members shared their agency QA checklists tools and discussed clinical documentation procedures at their programs. Members also shared CCCP guides and Brief Procedure Code Guide prepared by their agencies.

IV. Audits

Agencies reported that no audits were held in Service Area 7.

V. Providers gave a brief summary of the status of their specialty/categorical programs. Additionally, providers indicated what programs had open slots.

Co-Chair

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